RICHARD SANTOS
WEB APP DEVELOPER

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CAREER OBJECTIVE

My main focus is to expand my expertise in web application development and related technologies. I am always seeking out new opportunities for learning, growth and enhance my skills continuously.

PROFESSIONAL EXPERIENCE

System Analyst – Accenture Inc.
October 24, 2022 – Present

Current Project - Queensland University of Technology as Frontend Developer

Project Shadowing:
- Engaged in project shadowing activities to gain insights into the project's requirements and expectations.

Change Management:
- Utilized Jira, Git and Bitbucket for all changes, ensuring a systematic and organized approach to code management.

Client Requirement Updates:
- Updated client requirements or assigned tickets using Salesforce Admin.

Technical Skills
- **Salesforce Configuration:** Salesforce Admin or Declarative Changes In Salesforce.
- **Data Management:** Data upload, Data Migration.
- **Change Management:** Deployment using change sets, Jira, Bitbucket.
- **Automation:** Flow Builder.
- **Reporting:** Salesforce Reports and Dashboards.

Previous Project - SGS Living System as Application Developer

Reporting and Dashboards:
- Created reports and dashboards to present crucial business backlog information, aiding decision-making processes.

Client Request Implementation:
- Implemented client requests using Declarative changes in Salesforce CRM, ensuring quick and efficient adaptations based on client needs.

Data Management:
- Conducted mass uploads of data in Salesforce CRM, ensuring data accuracy and completeness.

Deployment and Change Management:
- Deployed changes in Production using change sets, ensuring a smooth transition from development to live environments.

Process Automation:
- Built a flow to automate client business processes, streamlining workflows and improving operational efficiency.

SFDC - Salesforce Developer Bootcamp

Salesforce Development:
- Passed Salesforce Developer Bootcamp Admin, APEX, and LWC.

Web Designer/Developer – Quantum X
June 14, 2021 – October 07, 2022

Design Collaboration:
- Collaborated with Quality Assurance (QA) teams and clients to discuss and refine website design, scope, and functionalities, ensuring alignment with project goals.
- Incorporated user feedback and client requests into web design, utilizing **Adobe Photoshop** and **Figma** for designing wireframes and collaborating on visual mockups.
- Ensured web layouts looked consistent and visually appealing across different platforms by maintaining their design and formatting integrity.

Web Design and Development:
- Created visually appealing web designs based on user feedback and specific client requests.
- Transformed web designs into functional websites, implementing front-end and back-end functionalities for seamless user experiences.

TECHNICAL SKILLS:
- HTML/CSS
- BOOTSTRAP
- PHP/MYSQL
- JAVASCRIPT
- JQUERY
- PHOTOSHOP/FIGMA
- GIT/GITHUB DESKTOP
- BITBUCKET
- CPANEL SERVER
- WORDPRESS
- JOOMLA
- SALESFORCE
- JIRA
- SERVICE NOW

AREAS OF EXPERTISE:
- WEBSITE OPTIMIZATION
- WEB CONTENT MANAGEMENT
- RESPONSIVE WEB DESIGN
- CROSS-PLATFORM COMPATIBILITY
- UI/UX DESIGN
- CREATIVE PROBLEM-SOLVING THINKING
- EXCELLENT VISUAL DESIGN SKILLS
- KNOWLEDGE IN COMPUTER HARDWARE

CERTFICATION
- SALESFORCE CERTIFIED ASSOCIATE

EDUCATIONAL BACKGROUND
- CITY OF MALABON UNIVERSITY
  BSIT
  2014-2018
- TUGATOG NATIONAL HIGH SCHOOL
  2010-2014
- EPIFANIO DE LOS SANTOS ELEMENTARY SCHOOL
  2004-2010

Backend Integration:
- o Executed the integration of backend functionality, ensuring efficient data processing and server-side operations.
- o Collaborated with backend developer to align backend development or functionality with overall project objectives.

Version Control and Backups:
- o Utilized **GIT** and **Bit Bucket** for version control, ensuring a systematic and organized approach to code management.
- o Implemented regular backups for websites, enhancing data security and providing a safety net for potential issues.

Website Maintenance:
- o Implemented and maintained websites and web applications, ensuring they remained up-to-date with the latest features and security patches.
- o Conducted regular checks to identify and address any potential issues, contributing to the overall reliability of websites.

Technical Skills
- o **Web Design:** Adobe Photoshop, Figma
- o **Frontend Development:** HTML, CSS, JavaScript, AOS Library
- o **Backend Development:** PHP, Laravel
- o **Version Control:** GIT, Bit Bucket
- o **Database Management:** MySQL
- o **Backup Solutions:** Regular use of GIT and Bit Bucket for version control and backups
- o **Collaboration Tools:** Jira
- o **Quality Assurance Collaboration:** Regular discussions with QA teams for feedback and improvements

WordPress Web Developer – Online Thinkers Technology
July 06, 2018 – June 11, 2021

Website Development:
- o Successfully developed and launched over **20 WordPress websites**, meeting client requirements for design, scope, and functionality.

- o Implemented client feedback to refine website designs and functionalities, ensuring high satisfaction levels.

Page Builder Expertise:
- o Carried out website updates and customization using leading page builders, including **Elementor**, **WP Bakery**, and **Beaver Builder**.
- o Utilized advanced features of page builders to create visually appealing and user-friendly websites.

Plugin Integration:
- o understanding the needs of client by strategically utilizing plugins to enhance website functionalities.
- o Implemented and configured **Contact Forms** or **Ninja Forms** based on client requirements, providing seamless communication channels for website visitors.
- o Integrated **Yoast SEO plugin** for optimizing website content and improving search engine visibility.
- o Utilized **Popup Builder plugin** and **Slider Revolution plugin** to create engaging popups and dynamic sliders, enhancing user engagement and visual appeal.

Performance Optimization:
- o Optimized website speed and performance, enhancing user experience and search engine rankings.

Back-End Management:
- o Managed the back-end of websites, handling **Database** and **cPanel server** to ensure seamless website operation.
- o Implemented security measures, regular updates, and backups for reliable website performance.

CMS Training:
- o Provided comprehensive Content Management System (CMS) training modules for clients, empowering them to manage and update their websites efficiently.

Technical Skills
- o **Content Management Systems:** WordPress, Joomla and Wix
- o **Page Builders:** Elementor, WP Bakery, Beaver Builder
- o **Database Management:** MySQL, phpMyAdmin
- o **Server Integration:** cPanel, FTP
- o **Performance Optimization:** Speed testing tools, caching techniques
- o **Security Measures:** Wordfence Plugin
- o **Training and Support:** CMS training modules, client support